

WAC 388-101D-0200 When may a provider terminate a client's services? (1) A provider must not terminate a client's services unless the provider determines and documents that:

- (a) The provider cannot meet the client's needs;
- (b) The client's safety or the safety of other people in the residence is endangered;
- (c) The client's health or the health of other people in the residence would otherwise be endangered; or
- (d) The provider ceases to operate.

(2) Before a provider may terminate a client's services, the provider must:

(a) Engage in the client critical case protocol and attend a critical case conference if the client receives services from a contracted supported living provider; and

(b) At least 60 days before the termination date, send written notice to:

(i) The client and the client's legal representative or necessary supplemental accommodation; and

(ii) DDA.

(3) The notice to the client must state the:

- (a) Reason for the termination;
- (b) Circumstances that led to the termination;
- (c) Steps taken to prevent the termination; and
- (d) Effective date of the termination.

(4) The terminating provider must participate in transition meetings when requested by DDA, the client, or the new provider.

(5) Crisis diversion service providers are exempt from the requirements in this section.

[Statutory Authority: RCW 71A.12.030 and 71A.26.030. WSR 24-02-042, § 388-101D-0200, filed 12/27/23, effective 1/27/24. WSR 16-14-058, recodified as § 388-101D-0200, filed 6/30/16, effective 8/1/16. Statutory Authority: Chapter 71A.12 RCW. WSR 08-02-022, § 388-101-3450, filed 12/21/07, effective 2/1/08.]